

e-governance to become a reality

TCS has already started the system study and the pilot project is expected to be launched by September

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Kochi: After several delays, the e-governance project of the Kochi Corporation is all set to take wings. Tata Consultancy services (TCS) which has bagged the technical bids for the Kochi Corporation's e-governance programme has already started the system study, and the pilot project is expected to be launched within five months.

"An eight-member team from TCS has already started the system study of the e-governance project. The system study is based on the Functional Requirement Specification (FRS) report given by Wipro. The system study is expected to be completed within eight weeks," said a top Corporation official.

He said that once the system study is completed, the TCS team will submit the System Require-

ment Specification (SRS) document. "Based on the SRS document, TCS will develop software for the project," the official said.

He said that the pilot project is expected to be launched within five months. "The pilot project will focus on public utility services. This include the submission of applications for the birth, death and marriage certificates online," the official said.

The Rs 8 crore e-governance project mainly aims at bringing major services offered by the civic body online.

This include utility management, property tax, registration of births and deaths, water supply and other utilities, grievances and suggestions and building approvals.

"The pilot project will also help the public to know the availability of the Ernakulam Town Hall

and can even book the hall online. The entire e-governance project is expected to be completed by 2011 end," the official said.

The other benefits of the e-governance project, which is expected to bring more transparency to the existing system, are as follows:



- One visit solution: The public will get all the information from the official website of the Corporation
- The public will be able to register their complaints and grievances online. They can also have a direct contact with the head of the officers through mail. This will help them to have satisfactory reply to the queries.
- The system will also enable them to pay all the bills of the Corporation as well as other agencies at one place and on all working days
- Reduction in response time
- Overall increase in efficiency and check on bribery.