

### **Janaseva Kendram**

The general public who call at the Corporation Main Office is received at the “Janaseva Kendram” where all the enquiries of the public are responded well by the staff members specially posted at the Counter. Here the public are well treated. Complaints in respect of non burning of street lights etc. lodged at the counter are registered and appropriate and immediate remedial measures taken on each case. Application forms, chalan forms etc. are being issued at the counter itself. All applications, petitions, representations etc. are received at the Counter and the receipt of the same are acknowledged. Applications for birth and death certificates are dealt with by a special team of staff at the counter for speedy action, as such things are urgently needed by the public. In short, the public can expect a good guidance from the counter, as to what is to be done to solve their problems connected with the Corporation.

Janaseva Kendram is functioning under the direct control of the Secretary and the implementation Committee consists of the representatives of the service organisations and other selected members of staff. The Committee regulates the function of the enquiry counter by pointing out the defects and its remedial measures.